

PACIFIC VIEW VILLAS HOMEOWNERS ASSOCIATION

December 13, 2023

Dear Homeowners of Pacific View Villas Homeowners' Association:

Your Board of Director has elected to make a change in the management of Pacific View Villas Homeowners' Association. Effective January 1, 2024, our new management company will be HOA Partners. We feel the community and you as individual homeowners will be pleased with the change.

We know that HOA Partners will make every effort to make this a smooth and seamless transition. Please read all the enclosed information very carefully to avoid any issues related to account payments. All your questions should be answered in the enclosed information.

Your contact team member will be Richard Perry. His contact information is provided below.

Richard Perry
President
195 N. Euclid Avenue | Suite 103
Upland, CA 91786
richard@hoa-partners.com
(909) 545-6940 Phone
(909) 575-6693 Fax

If you any questions related to this transition, please contact HOA Partners at (909) 545-6940, or stop by and meet the team at 195 N. Euclid Avenue | Suite 103 Upland, CA 91786

Sincerely,

HOA Board of Directors

HOA PARTNERS

195 N. Euclid Avenue | Suite 103 • Upland, CA 91786 • Office (909) 545-6940 • Fax (909) 575-6693



PACIFIC VIEW VILLAS Homeowners Association

Welcome Package

HOA PARTNERS

195 Euclid Avenue | Suite 103 • Upland, CA 91786 • (909) 545-6940 • (909) 575-6693 Fax

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- Management Change by Board of Directors
- Management Welcome Letter
- Important Assessment Payment Changes
- Condo Manager Software Web Portal
- Architectural Application Form
- Automatic Withdrawal Form
- Homeowner Information Form
- Content to Electronic Delivery

HOA PARTNERS

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Dear Homeowner:

Welcome to Pacific View Villas Homeowners Association, a place full of favorite places! HOA Partners is very proud to be your community management company serving you and your Board of Directors. We believe you will love watching your new community grow with new opportunities for you and your neighbors. This introductory letter contains important information intended to help introduce you to the community. This information is also found on the Association's web portal.

STAFF & THE BOARD

The day-to-day operations of the Association are managed by a very capable staff headed by the Property Manager. The primary governing body, however, is the Board of Directors; a group elected by the members of the Association. You are invited and encouraged to attend the regular Board meetings and to participate fully in community affairs. Homeowners are welcome to attend the meetings and may address the Board during the Homeowner Forum portion of the meeting.

WEB PORTAL

Our web portal can be reached from the www.hoa-partners.com website. We will endeavor to place as much information as possible on the website. We encourage you to visit often and use it as a tool to communicate with us. Everything from information about upcoming recreation events, interactive maps, telephone lists, Minutes, Board meeting agendas, important forms and much more is available there!

AUTOMATIC WITHDRAWAL FORM

Take the worry out of making your Association monthly assessment payment. Complete and return this form to have the funds automatically transferred from your banking account. This form is also on the web portal.

E-STATEMENTS FORM

HOA Partners offers homeowners the ability to receive their monthly dues statement electronically. Take advantage of this time saving and environmentally friendly service!

MONTHLY ASSESSMENTS

Monthly statements will be mailed out after the 20th of each and before the 1st day in which payment is due.

To ensure proper posting of your payment, always include the bottom portion of your statement. According to your governing documents, payment is due on the 1st day of the month and becomes delinquent after the 15th day of the month.

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Payments should be mailed to the following address:

Pacific View Villas Homeowners Association
C/O HOA Partners
P.O. Box 97913
Las Vegas, NV 89193-7913

CONTACT US

Please feel free to contact us via phone, mail, email, or fax. The numbers can be found below and on the Association web site. To contact the Board of Directors, please send your correspondence to the Property Manager or join us at the next meeting. Key staff contact information is as follows:

Richard Perry-President (909) 545-6940 or richard@hoa-partners.com
Aidyl Perry-Vice President (909) 545-6940 or aidyl@hoa-partners.com
Billing Questions (909) 545-6940 or billing@hoa-partners.com
Web Portal <http://hoa-partners.com>
After Hours Emergencies (213) 219-4291
Corporate Office (909) 545-6940 • (909) 575-6693 Fax
Mailing Address 195 Euclid Avenue | Suite 103, Upland, CA 91786

GOVERNING DOCUMENTS

The Articles of Incorporation, Declaration of CC&R's, By-Laws and Rules and Regulations were provided to you at escrow. Please keep them in a safe place. They are also on the web portal.

RULES AND REGULATIONS

These are very important extensions of the Declaration of CC&R's. Abiding by these rules will help to ensure that all members are able to enjoy the community while being courteous to other members. Thank you in advance for reading them and for being considerate of your neighbors. These Rules are also on the web portal at <http://hoa-partners.com/palisadescanyon.html>

ARCHITECTURAL IMPROVEMENT APPLICATION

An Architectural Review Form (for single family homes only) is included in this package. The application is also on the web portal.

Please do not hesitate to contact us if you have any questions regarding your new community!

We look forward to getting to know you!

Sincerely,

Richard Perry
President

On behalf of: Board of Directors-Pacific View Villas Homeowners Association

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